

User Agreement

Welcome, and thanks for using miniOrange.com, auth.miniorange.com and/or other miniOrange services, plugins, add-ons and apps! When you use our products and services, you're agreeing to our terms, so please take a few minutes to read over the User Agreement below.

Note: You are entering into a legally binding agreement.

1. Introduction

We are a Single Sign-On network and online platform for enterprises.

1.1. Purpose

The mission of miniOrange is to provide a Single Sign-On capability and authentication capability to the world's enterprises to enable them to be more productive and successful. To achieve our mission, we make services available through our websites, mobile applications, add-ons and plugins, to help you, your users, and millions of other enterprises secure and improve ease of access to their applications.

1.2. Scope and Intent

When you use miniOrange's services, plugins, add-ons and apps (including miniOrange and auth.miniOrange.com), you are entering into a legal agreement and you agree to all of these terms.

You also agree to our [Privacy Policy](#), which covers how we collect, use, share, and store your personal information.

You agree that by registering on miniOrange, miniorange.com or auth.miniorange.com or by using our websites, including our mobile applications, plugins, add-ons premium services, or any content or information provided as part of the miniOrange services (collectively, including MiniOrange and Auth.miniOrange.com, "miniOrange" or the "Services"), you are entering into a legally binding agreement with miniOrange Inc, 105 N 1ST ST Suite 429 SAN JOSE, CA 95103-3005 USA if you reside in the United States, and with miniOrange India, 301, BUSINESS ENCLAVE, Baner, Pune 411045, if you reside outside the United States ("we," "us," "our," and "miniOrange") based on the terms of this miniOrange User Agreement and the miniOrange Privacy Policy which is hereby incorporated by reference (collectively referred to as the "Agreement"), whether as a registered member on miniOrange.com, auth.miniorange.com and/or other Service, as applicable ("Member"), or unregistered user ("Visitor"). If you are using

miniOrange on behalf of a company or other legal entity, you are nevertheless individually bound by this Agreement even if your company has a separate agreement with us. If you do not agree with this Agreement, do NOT click “Sign Up Now” and do not access, view, download or otherwise use any miniOrange webpage, content, information or services. By clicking, “Sign Up Now” (on miniorange.com) or similar, or by using any Service, you acknowledge that you have read and understood the terms and conditions of this Agreement and that you agree to be bound by all of its provisions. Please note that the miniOrange User Agreement and Privacy Policy are also collectively referred to as miniOrange’s “Terms of Service.”

2. Your Obligations

2.1. Applicable laws and this Agreement

Some promises you make to us in this Agreement:

You will follow the law and miniOrange’s rules.

You must comply with all applicable laws and this Agreement, as may be amended from time to time with or without advance notice, and the policies and processes explained in the following sections and related webpages:

- DOs and DON’Ts;
- Complaints Regarding Content Posted on the miniOrange Website;
- miniOrange’s Privacy Policy; and
- Other specific rules for particular Services, such as Groups.

2.2. License and warranty for your submissions to miniOrange

You still own what you own, but you grant us a license to the content and/or information you provide us.

As between you and miniOrange, you own the content and information you provide miniOrange under this Agreement, and may request its deletion at any time, unless you have shared information or content with others and they have not deleted it, or it was copied or stored by other users. Additionally, you grant miniOrange a nonexclusive, irrevocable, worldwide, perpetual, unlimited, assignable, sublicenseable, fully paid up and royalty-free right to us to copy, prepare derivative works of, improve, distribute, publish, remove, retain, add, process, analyze, use and commercialize, in any way now known or in the future discovered, any information you provide, directly or indirectly to miniOrange, including, but not limited to, any user generated content, ideas, concepts, techniques and/or data to the services, you submit to miniOrange, without any further consent, notice and/or compensation to you or to any third parties.

We will respect the choices you make about who gets to see your information and content.

Pursuant to this license, miniOrange may grant other Members and/or Visitors access and share rights to your content and information in accordance with this Agreement, your settings and degree of connection with them. With respect to your MiniOrange content, you may choose to make it available to Members and Visitors under the Creative Commons license of your choice.

You promise to only provide us information and content that you have the right to give us.

Any content or information you submit to us is at your own risk of loss. By providing content or information to us, you represent and warrant that you are entitled to submit it and that it is not confidential and not in violation of any law, contractual restrictions or other third party rights (including any intellectual property rights).

It is your responsibility to keep your miniOrange information accurate and updated.

For plugins or add-ons where apart from registration information all data is stored with you, miniOrange does not have access to any information and content owned by the Member. miniOrange is not liable for any loss of information and which is stored with you.

You are responsible to keep your registration information updated.

2.3. Service Eligibility

You are eligible to enter into this contract and you are at least our “Minimum Age.”

The information you provide is truthful.

To be eligible to use the Services, you must meet the following criteria and represent and warrant that you: (1) are the “**Minimum Age**” (defined below) or older; (2) are not currently restricted from the Services, or not otherwise prohibited from having a miniOrange account, (3) are not a competitor of miniOrange or are not using the Services for reasons that are in competition with miniOrange; (4) will only maintain one miniOrange account (one auth.miniOrange.com account, if applicable) at any given time; (5) will use your real name and only provide accurate information to miniOrange; (6) have full power and authority to enter into this Agreement and doing so will not violate any other agreement to which you are a party; (7) will not violate any rights of miniOrange or third party, including intellectual property rights such as copyright or trademark rights; and (8) agree to provide at your cost all equipment, software, mobile access, and internet access necessary to use the Services.

“Minimum Age” means (a) 18 years old for the People’s Republic of China, (b) 16 years old for the Netherlands, (c) 14 years old for the United States, Canada, Germany, Spain, Australia and South Korea, and (d) 13 years old for all other countries. However, if applicable law requires that you must be older than such ages in order for miniOrange to lawfully provide the Services to you (including the collection, storage and use of your information in accordance with our privacy

policy) then the Minimum Age would be such older age. The Services are not designed nor intended for use by children or anyone else under the age of 13.

2.4. Your Account

You will keep your password a secret.

You will not share an account with anyone else.

You will not copy or transfer any part of the Services.

The account you create on miniOrange (including auth.miniorange.com) will become part of miniOrange and except for the content and information that you license to us is owned by miniOrange.

However, between you and others, your account belongs to you. You agree to: (1) keep your password secure and confidential; (2) not permit others to use your account; (3) not use other's accounts; (4) not sell, trade, or transfer your miniOrange account to another party; and (5) not charge anyone for access to any portion of miniOrange, or any information therein. Further, you are responsible for anything that happens through your account until you disable your account or prove that your account security was compromised due to no fault of your own. To disable your miniOrange or auth.miniorange.com account, respectively, please visit miniOrange's Contact Us (for miniOrange or Auth.miniOrange.com) or the applicable miniorange settings.

2.5. Indemnification

You will pay us for any losses that you cause.

You agree to indemnify us and hold us harmless for all damages, losses and costs (including, but not limited to, reasonable attorneys' fees and costs) related to all third party claims, charges, and investigations, caused by (1) your failure to comply with this Agreement, including, without limitation, your submission of content that violates third party rights or applicable laws, (2) any content you submit to the Services, (3) any activity in which you engage on or through miniOrange, (4) adding links to miniOrange on your website (only applicable for plugins) and (5) displaying your name, your organization name and logo (or your client's name and logo for whom you are purchasing or deploying our solution/services) on our website for marketing purpose showing you as our customer.

2.6. Payment

You will honor your payment obligations and you are okay with us optionally storing your payment information. Also, there may be fees and taxes that are added to our prices.

We don't guarantee refunds.

If you purchase any services that we offer for a fee, either on a one-time or subscription basis (“Premium Services”), you agree to miniOrange optionally storing your payment information. You also agree to pay the applicable fees for the Premium Services (including, without limitation, periodic fees for premium accounts) as they become due plus all related taxes, and to reimburse us for all collection costs and interest for any overdue amounts. Failure to pay may result in the termination of your subscription. Depending on where you transact with us, the type of payment method used and where your payment method was issued, your transaction with us may be subject to foreign exchange fees or differences in prices, including because of exchange rates. miniOrange does not support all payment methods, currencies or locations for payment. If the payment method you use with us, such as a credit card, reaches its expiration date and you do not edit your payment method information or cancel your account or such Premium Service, you authorize us to continue billing that payment method and you remain responsible for any uncollected amounts. Your obligation to pay fees continues through the end of the subscription period during which you cancel your subscription. All applicable taxes are calculated based on the billing information you provide us at the time of purchase. You also acknowledge that miniOrange’s Premium Services are subject to this Agreement and any additional terms related to the provision of the Premium Service. For refund for breach of Agreement, refer to 7.4. Additionally, if you require a printed invoice for your transaction with us, you may access it through your miniOrange account settings under “ Purchase History” or, for miniOrange related invoices, request one by contacting our Customer Support.

2.7. Notify us of acts contrary to the Agreement

If you think you have to breach this Agreement, you will let us know beforehand.

If you believe that you are entitled or obligated to act contrary to this Agreement under any mandatory law, you agree to provide us with detailed and substantiated explanation of your reasons in writing at least 30 days before you act contrary to this Agreement, to allow us to assess whether we may, at our sole discretion, provide an alternative remedy for the situation, though we are under no obligation to do so.

2.8. Notifications and Service Messages

You are okay with us providing you with important notices (such as premium account expiry) on our websites, mobile apps, plugins, or email.

The contact information you provide must be accurate or you may not receive important notices.

For purposes of service messages and notices about the Services, miniOrange may place a banner notice across its pages to alert you to certain changes such as modifications to this Agreement. Alternatively, notice may consist of an email from miniOrange to an email address

associated with your account, even if we have other contact information. You also agree that miniOrange may communicate with you through your miniOrange account or through other means including email, mobile number, telephone, or delivery services including the postal service about your miniOrange account or services associated with miniOrange. You acknowledge and agree that we shall have no liability associated with or arising from your failure to do so maintain accurate contact or other information, including, but not limited to, your failure to receive critical information about the Services.

2.9. miniOrange Applications

This Agreement applies to mobile applications as well. Also, you agree certain additional information can be shared with us.

miniOrange may offer the Services through applications built using miniOrange's platform ("miniOrange Applications"). Examples of miniOrange Applications include its smart phone applications (e.g. miniOrange Authenticator for Android and iOS), and miniOrange's browser extensions and other plugins distributed on websites across the web. miniOrange Applications are distinct from third party Platform Applications addressed in Section 4.2. If you use a miniOrange Application or interact with a website that has deployed a plugin, you agree that information about you and your use of the Services, including, but not limited to, your device, your mobile carrier, your internet access provider, your physical location, or web pages containing miniOrange plugins or miniOrange browser extensions that load in your browser may be communicated to us. Further, by importing any of your miniOrange data through the miniOrange Application, you represent that you have authority to share the transferred data with your mobile carrier or other access provider. In the event you change or deactivate your mobile account, you must promptly update your miniOrange account information to ensure that your messages are not sent to the person that acquires your old number and failure to do so is your responsibility. You acknowledge you are responsible for all charges and necessary permissions related to accessing miniOrange through your mobile access provider. Therefore, you should check with your provider to find out if the Services are available and the terms for these services for your specific mobile devices. Finally, by using any downloadable application to enable your use of the Services, you are explicitly confirming your acceptance of the terms of the End User License Agreement associated with the application provided at download or installation, or as may be updated from time to time.

Support for an SSO applications through non-SAML methods (including but not limited to Browser Extension, Password Vault etc) is subject to revocation with or without notice because of alteration in the visible/non-visible design or source code of the app's login page, change in URL, employment of anti-automation methods by the application, etc. We do not guarantee support for these applications due to such changes. Employment of these applications for SSO is at the customer's sole discretion.

2.10. User-to-User Communication and Sharing (miniOrange Groups, Updates, Company Pages, etc.)

When you share information, others can see, copy and use that information.

miniOrange offers various forums, where you can post your observations and comments on designated topics. miniOrange also enables sharing of information by allowing users to post updates. miniOrange members can create miniOrange Groups and Company Pages for free, however, miniOrange, in its sole discretion, may close or transfer forums, or remove content from them or from anywhere on the Services if the content violates this Agreement or others' intellectual property rights. Please note that ideas you post and information you share may be seen and used by other Members or, if public, by Visitors (note also that all content you post on miniOrange is publicly visible unless you restrict it to a private audience as a premium subscriber), and miniOrange cannot guarantee that other Members will or will not use the ideas and information that you share on miniOrange, nor the manner of use. Therefore, if you have an idea or information that you would like to keep confidential or don't want others to use, or that is subject to third party rights that may be infringed by your sharing it, do not post it to any miniOrange Group, into your Network Updates, or elsewhere on miniOrange. miniOrange IS NOT RESPONSIBLE FOR ANOTHER'S MISUSE OR MISAPPROPRIATION OF ANY CONTENT OR INFORMATION YOU POST ON miniOrange.

2.11. Privacy

You are okay with us collecting, using, storing, and disclosing information about you in keeping with our [Privacy Policy](#).

You should carefully read our full Privacy Policy before using miniOrange as it is hereby incorporated into this Agreement by reference, and governs our treatment of any information, including personally identifiable information you submit to us. Please note that certain information, statements, data, and content which you may submit to miniOrange are likely to, reveal your gender, ethnic origin, nationality, age, and/or other personal information about you. You acknowledge that your submission of any information, statements, data, and content to us is voluntary on your part and that miniOrange may process such information, within the terms of the Privacy Policy.

2.12. Export Control

You won't break export laws.

Your use of miniOrange services, including our software, is subject to export and re-export control laws and regulations, including the Export Administration Regulations ("EAR") maintained by the United States Department of Commerce and sanctions programs maintained by the Treasury Department's Office of Foreign Assets Control. You shall not — directly or indirectly — sell, export, re-export, transfer, divert, or otherwise dispose of any software or service to any end-user without obtaining the required authorizations from the appropriate government authorities. You also warrant that you are not prohibited from receiving US origin products, including services or software.

2.13. Contributions to miniOrange

If you provide feedback to us, make sure you don't include confidential or infringing materials. You grant us rights to your feedback.

By submitting suggestions or other feedback regarding our Services ("Contributions") in any way to miniOrange, you acknowledge and agree that: (a) your Contributions do not contain confidential or proprietary information; (b) miniOrange is not under any obligation of confidentiality, express or implied, with respect to the Contributions; (c) miniOrange shall be entitled to use or disclose (or choose not to use or disclose) such Contributions for any purpose, in any way, in any media worldwide; (d) miniOrange may have something similar to the Contributions already under consideration or in development; (e) you irrevocably non-exclusively license to miniOrange rights to exploit your Contributions; and (f) you are not entitled to any compensation or reimbursement of any kind from miniOrange under any circumstances.

2.14 Data Protection

miniOrange will maintain appropriate administrative, physical, and technical safeguards for protection of the security, confidentiality, and integrity of all electronic data or information submitted by Customer to the Services ("Customer Data"). miniOrange will not (i) modify Customer Data, (ii) disclose Customer Data except as compelled by law or as expressly allowed in writing by Customer, or (iii) access Customer Data except to provide the Services or to address or prevent service or technical problems.

We have implemented security safeguards designed to protect the personal information that you provide in accordance with industry standards. These are the security measures that are taken-

1. Brute Force Protection
2. Access to your data on miniOrange is password protected, and sensitive data is protected by SSL encryption when it is exchanged between your web browser and the miniOrange Services.
3. IP Blocking: Manual and automatic blocking of IP's (Blacklisting and whitelisting included).
4. Advanced Blocking - Block users based on: IP range, Country, Browser / User Agent.
5. Notification to admin and end users - Send Email Alerts for IP blocking and unusual activities with user account.
6. Audit Activity Logs
7. DOS (Denial of service) attacks protection - Process delays in responses in case of an attack.

To protect any data you store on our servers, we also regularly monitor our system for possible vulnerabilities and attacks, and we use a tier-one secured-access data-center.

However, we cannot guarantee that unauthorized third parties will never be able to defeat those measures or use your personal information and Content for improper purposes. You acknowledge that you provide your personal information at your own risk. It is your

responsibility to protect the security of your login information. Please help keep your account safe by using a strong password. Refer to Section 6 for Limitation of Liability.

3. Your Rights

If you follow this agreement, we grant you a limited right to use miniOrange.

You will only access and use miniOrange in the way this agreement allows you.

On the condition that you comply with all your obligations under this Agreement, including, but not limited to, the Do's and Don'ts listed in Section 10, we grant you a limited, revocable, nonexclusive, nonassignable, nonsublicenseable license and right to access the Services, through a generally available web browser, mobile device or miniOrange authorized application (but not through scraping, spidering, crawling or other technology or software used to access data without the express written consent of miniOrange or its Members), to view content and information and otherwise use the Services, to the extent intended and permitted by the functionality thereof, the Members' settings and your degree of connection with them, in accordance with this Agreement. Any other use of miniOrange contrary to our mission and purpose (such as seeking to connect to someone you do not know or trust, or to use information gathered from miniOrange commercially unless expressly authorized by miniOrange) is strictly prohibited and a violation of this Agreement. We reserve all rights not expressly granted in this Agreement, including, without limitation, title, ownership, intellectual property rights, and all other rights and interest in miniOrange and all related items, including any and all copies made of the miniOrange websites.

3.1 Restrictions On Use

Licensee agrees not to modify, reverse compile, or otherwise reverse engineer miniOrange Software / Plugins, or allow anyone else to do so (except only to the extent such prohibition is contrary to applicable law); attempt to distribute or transfer the miniOrange Plugin.

Licensee also agrees not to remove or destroy any proprietary markings or legends or any encrypted license keys or contained within any miniOrange Software / Plugins. To modify anything in the miniOrange Software, licensee should have a developer's license granted by miniOrange.

Developer's License - Gives you permission to modify the code in the software provided by miniOrange. It does not give you rights to redistribute or sell modified miniOrange software to anyone. You have to contact miniOrange to get a developers license.

4. Our Rights & Obligations

4.1. Services Availability

We may change or discontinue Services, and in such case, we do not promise to keep showing or storing your information and content.

For as long as miniOrange continues to offer the Services, miniOrange shall provide and seek to update, improve and expand the Services. As a result, we allow you to access miniOrange as it may exist and be available on any given day and we have no other obligations, except as expressly stated in this Agreement. We may modify, replace, refuse access to, suspend or discontinue miniOrange, partially or entirely, or change and modify prices prospectively for all or part of the Services for you or for all our Members in our sole discretion. All of these changes shall be effective upon their posting on miniOrange or by direct communication to you unless otherwise noted.

We may not keep showing the content or information you provide to us.

miniOrange further reserves the right to withhold, remove or discard any content available as part of your account, with or without notice if deemed by miniOrange to be contrary to this Agreement. For avoidance of doubt, miniOrange has no obligation to store, maintain or provide you a copy of any content that you or other Members provide when using the Services. miniOrange may be required by local laws to remove certain information or content and so that information or content may not be available on our Service in those countries.

miniOrange plugins will continue to remain with the Member as a software and the Member might choose to continue or discontinue use at its sole discretion.

4.2. Third Party Content, Sites and Developers

Your access of other Members' and third parties' content and information posted on the Services is at your own risk.

By using the Services, you may be exposed to other Members' or third party content or information that might be inaccurate, incomplete, delayed, misleading, illegal, offensive or otherwise harmful. Except for certain limited circumstances, such as where legally required, we generally do not review or filter such content. You agree and acknowledge that we are not responsible for other Members' or third party content or information or for any damage of any kind incurred as result of your reliance thereon.

Third parties may offer their own products and services through miniOrange, and we are not responsible for these third-party activities.

miniOrange may include links to third party web sites (“Third Party Sites”) on our Services. miniOrange also enables third party developers (“Platform Developers”) to create applications (“Platform Applications”) that provide features and functionality using data and developer tools made available by miniOrange through its developer platform. You are responsible for evaluating whether you want to access or use a Third Party Site or Platform Application. You should review any applicable terms or privacy policy of a Third Party Site or Platform Application before using it or sharing any information with it, because you may give the third-party permission to use your information in ways we would not. miniOrange is not responsible for and does not endorse any features, content, advertising, products or other materials on or available from Third Party Sites or Platform Applications. miniOrange also does not screen, audit, or endorse Platform Applications. Accordingly, if you decide to use Third Party Sites or use Platform Applications, you do so at your own risk and agree that your use of any Platform Application is on an “as-is” basis without any warranty as to the Platform Developer’s actions, and that this Agreement does not apply to your use of any Third Party Site or Developer Application. Please note: If you allow a Platform Application or Third Party Site to authenticate you or connect with your miniOrange account, that application or website can access information on miniOrange related to you and your connections. For additional information regarding Platform Developers and Platform Applications, please refer to miniOrange’s Privacy Policy.

4.3. Disclosure of User Information

You agree that we can use, store, and share information about you as permitted in our Privacy Policy.

You acknowledge, consent and agree that we may access, preserve, and disclose your registration and any other information you provide in accordance with the terms of the Privacy Policy if required to do so by law or in a good faith belief that such access preservation or disclosure is reasonably necessary in our opinion to: (1) comply with legal process, including, but not limited to, civil and criminal subpoenas, court orders or other compulsory disclosures; (2) enforce this Agreement; (3) respond to claims of a violation of the rights of third parties, whether or not the third party is a Member, individual, or government agency; (4) respond to customer service inquiries; or (5) protect the rights, property, or personal safety of miniOrange, our Members or the public. Disclosures of Member information to third parties other than those required to provide customer support, administer this agreement, or comply with legal requirements are addressed in the Privacy Policy.

You allow miniOrange to use in perpetuity, worldwide and free of charge, any version of your logo (or any part thereof), your name or your organization name (or your client’s name and logo for whom you are purchasing or deploying our solution/services) on our website for marketing purpose that you are our customer.

4.4. Connections and Interactions with other Members

We have the right to limit the connections and interactions on the Services.

You are solely responsible for your interactions with other Members. miniOrange may limit the number of connections you may have to other Members and may, in certain circumstances, prohibit you from contacting other Users through use of the Services or otherwise limit your use of the Services. miniOrange reserves the right, but has no obligation, to monitor disputes between you and other members and to restrict, suspend, or close your account if miniOrange determines, in our sole discretion, that doing so is necessary to enforce this Agreement.

4.5. Intellectual Property Notices

We are providing you notice about our intellectual property rights.

The Services include the copyrights and Intellectual property rights of miniOrange and except for the limited license granted to you in Section 3, miniOrange reserves all of its intellectual property rights in the Services. miniOrange, MiniOrange, miniOrange (stylized), the MiniOrange and “O” logos and other miniOrange trademarks, service marks, graphics, and logos used in connection with miniOrange are trademarks or registered trademarks of miniOrange or miniOrange Affiliates in the U.S. and/or other countries. Other trademarks and logos used in connection with miniOrange may be the trademarks of their respective owners. This Agreement does not grant you any right or license with respect to any such trademarks and logos.

5. Disclaimer

We disclaim any legal liability for the quality, safety, or reliability of miniOrange.

SOME COUNTRIES AND JURISDICTIONS DO NOT ALLOW THE DISCLAIMER OF IMPLIED TERMS IN CONTRACTS WITH CONSUMERS AND AS A RESULT THE CONTENTS OF THIS SECTION MAY NOT APPLY TO YOU. DO NOT RELY ON miniOrange OR ITS SUPPLIERS, ANY INFORMATION THEREIN, OR ITS CONTINUATION. WE PROVIDE THE PLATFORM FOR miniOrange AND ALL INFORMATION AND SERVICES ON AN “AS IS” AND “AS AVAILABLE” BASIS. miniOrange DOES NOT CONTROL OR VET USER GENERATED CONTENT FOR ACCURACY. WE DO NOT PROVIDE ANY EXPRESS WARRANTIES OR REPRESENTATIONS. TO THE FULLEST EXTENT PERMISSIBLE UNDER APPLICABLE LAW, miniOrange AND ITS SUPPLIERS DISCLAIM ANY AND ALL IMPLIED WARRANTIES AND REPRESENTATIONS, INCLUDING, WITHOUT LIMITATION, ANY WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE, ACCURACY OF DATA, AND NONINFRINGEMENT. IF YOU ARE DISSATISFIED OR HARMED BY miniOrange OR ANYTHING RELATED TO miniOrange, YOU MAY CLOSE YOUR miniOrange ACCOUNT AND TERMINATE THIS AGREEMENT IN ACCORDANCE WITH SECTION 7 (“TERMINATION”) AND SUCH TERMINATION

SHALL BE YOUR SOLE AND EXCLUSIVE REMEDY. miniOrange IS NOT RESPONSIBLE, AND MAKES NO REPRESENTATIONS OR WARRANTIES FOR THE DELIVERY OF ANY MESSAGES (SUCH AS INMAILS, POSTING OF ANSWERS OR TRANSMISSION OF ANY OTHER USER GENERATED CONTENT) SENT THROUGH miniOrange TO ANYONE. IN ADDITION, WE NEITHER WARRANT NOR REPRESENT THAT YOUR USE OF THE SERVICES WILL NOT INFRINGE THE RIGHTS OF THIRD PARTIES. ANY MATERIAL, SERVICE, OR TECHNOLOGY DESCRIBED OR USED ON OUR WEBSITES MAY BE SUBJECT TO INTELLECTUAL PROPERTY RIGHTS OWNED BY THIRD PARTIES WHO HAVE LICENSED SUCH MATERIAL, SERVICE, OR TECHNOLOGY TO US. miniOrange DOES NOT HAVE ANY OBLIGATION TO VERIFY THE IDENTITY OF THE PERSONS SUBSCRIBING TO ITS SERVICES, NOR DOES IT HAVE ANY OBLIGATION TO MONITOR THE USE OF ITS SERVICES BY OTHER USERS OF THE COMMUNITY; THEREFORE, miniOrange DISCLAIMS ALL LIABILITY FOR IDENTITY THEFT OR ANY OTHER MISUSE OF YOUR IDENTITY OR INFORMATION BY OTHERS. miniOrange DOES NOT GUARANTEE THAT THE SERVICES IT PROVIDES WILL FUNCTION WITHOUT INTERRUPTION OR ERRORS IN FUNCTIONING. IN PARTICULAR, THE OPERATION OF THE SERVICES MAY BE INTERRUPTED DUE TO MAINTENANCE, UPDATES, OR SYSTEM OR NETWORK FAILURES. miniOrange DISCLAIMS ALL LIABILITY FOR DAMAGES CAUSED BY ANY SUCH INTERRUPTION OR ERRORS IN FUNCTIONING. FURTHERMORE, miniOrange DISCLAIMS ALL LIABILITY FOR ANY MALFUNCTIONING, IMPOSSIBILITY OF ACCESS, OR POOR USE CONDITIONS OF THE miniOrange SITES DUE TO INAPPROPRIATE EQUIPMENT, DISTURBANCES RELATED TO INTERNET SERVICE PROVIDERS, TO THE SATURATION OF THE INTERNET NETWORK, AND FOR ANY OTHER REASON.

6. Limitation of Liability

We are trying to limit any legal liability we may have to you.

LIMITATION OF LIABILITY. SOME COUNTRIES DO NOT ALLOW THE LIMITATION OR EXCLUSION OF LIABILITY IN CONTRACTS WITH CONSUMERS AND AS A RESULT THE CONTENTS OF THIS SECTION MAY NOT APPLY TO YOU. Neither miniOrange nor any of our subsidiaries, affiliated companies, suppliers, employees, shareholders, or directors (“miniOrange Affiliates”) shall be cumulatively liable for (a) any damages in excess of five times the most recent monthly fee that you paid for a Premium Service, if any, or US \$100, whichever amount is greater, or (b) any special, incidental, indirect, punitive or consequential damages or loss of use, profit, revenue or data to you or any third person arising from your use of the Services, any Platform Applications or any of the content or other materials on, accessed through or downloaded from miniOrange. This limitation of liability is part of the basis of the bargain between the parties and without it the terms and prices charged would be different. This limitation of liability shall:

- Apply regardless of whether (1) you base your claim on contract, tort, statute or any

other legal theory, (2) we knew or should have known about the possibility of such damages, or (3) the limited remedies provided in this section fail of their essential purpose; and

- Not apply to any damage that miniOrange may cause you intentionally or knowingly in violation of this Agreement or applicable law, or as otherwise mandated by applicable law that cannot be disclaimed in this Agreement.
- Not apply if you have entered into a separate agreement to purchase Premium Services with a separate Limitation of Liability provision that supersedes this section in relation to those Premium Services.

7. Termination

7.1. Mutual rights of termination

We can each end this Agreement anytime we want.

You may terminate this Agreement, for any or no reason, at any time, with notice to miniOrange pursuant to Section 9.3. This notice will be effective upon miniOrange processing your notice. miniOrange may terminate this Agreement and your account for any reason or no reason, at any time, with or without notice. This cancellation shall be effective immediately or as may be specified in the notice. For avoidance of doubt, only miniOrange or the party paying for the services may terminate your access to any Premium Services. Termination of your miniOrange account includes disabling your access to miniOrange and may also bar you from any future use of miniOrange.

7.2. Misuse of the Services

miniOrange may restrict, suspend or terminate the account of any Member who abuses or misuses the Services. Misuse of the Services includes inviting other Members with whom you do not know to connect; abusing the miniOrange messaging services; creating multiple or false profiles; using the Services commercially without miniOrange's authorization, infringing any intellectual property rights, violating any of the Do's and Don'ts listed in Section 10, or any other behavior that miniOrange, in its sole discretion, deems contrary to its purpose. In addition, and without limiting the foregoing, miniOrange has adopted a policy of terminating accounts of Members who, in miniOrange's sole discretion, are deemed to be repeat infringers under the United States Copyright Act.

7.3. Effect of Termination

Upon termination of your miniOrange account, you lose access to the Services. The terms of this

Agreement shall survive any termination, except Section 3 (“Your Rights”) and Sections 4.1., 4.2., and 4.3. (“Our Rights and Obligations”).

7.4. Agreement Termination

Either party may terminate this Agreement by written notice to the other party in the event that such other party materially breaches this Agreement and does not cure such breach within thirty (30) days of such notice. Termination due to Customer’s breach shall not relieve Customer of the obligation to pay any fees accrued or payable to miniOrange under the Agreement. Upon any termination for cause by Customer pursuant to this section, miniOrange will refund Customer a pro-rata portion of any prepaid Fees that cover the remainder of the applicable term after the effective date of termination.

8. Dispute Resolution

8.1. Law and Forum for Legal Disputes

In the unlikely event we end up in a legal dispute, it will take place in New Jersey courts, applying New Jersey law.

This Agreement or any claim, cause of action or dispute (“claim”) arising out of or related to this Agreement shall be governed by the laws of the state of New Jersey regardless of your country of origin or where you access miniOrange, and notwithstanding of any conflicts of law principles and the United Nations Convention for the International Sale of Goods. You and miniOrange agree that all claims arising out of or related to this Agreement must be resolved exclusively by a state or federal court located in Santa Clara County, New Jersey, except as otherwise agreed by the parties or as described in the Arbitration Option paragraph below. You and miniOrange agree to submit to the personal jurisdiction of the courts located within Santa Clara County, New Jersey for the purpose of litigating all such claims. Notwithstanding the above, you agree that miniOrange shall still be allowed to apply for injunctive remedies (or an equivalent type of urgent legal relief) in any jurisdiction.

8.2. Arbitration Option

Each of us will have the right to choose arbitration.

For any claim (excluding claims for injunctive or other equitable relief) where the total amount of the award sought is less than \$10,000, the party requesting relief may elect to resolve the dispute in a cost effective manner through binding non-appearance-based arbitration. In the event a party elects arbitration, they shall initiate such arbitration through an established alternative dispute resolution (“ADR”) provider mutually agreed upon by the parties. The ADR provider and the parties must comply with the following rules: (a) the arbitration shall be conducted by

telephone, online and/or be solely based on written submissions, the specific manner shall be chosen by the party initiating the arbitration; (b) the arbitration shall not involve any personal appearance by the parties or witnesses unless otherwise mutually agreed by the parties; and (c) any judgment on the award rendered by the arbitrator shall be final and may be entered in any court of competent jurisdiction.

9. General Terms

9.1. Severability

Here are some important details about how to read the Agreement.

If any provision of this Agreement is found by a court of competent jurisdiction or arbitrator to be illegal, void, or unenforceable, the unenforceable provision will be modified so as to render it enforceable and effective to the maximum extent possible in order to effect the intention of the provision; if a court or arbitrator finds the modified provision invalid, illegal, void or unenforceable, the validity, legality and enforceability of the remaining provisions of this Agreement will not be affected in any way.

9.2. Language

Where miniOrange has provided you with a translation of the English language version of this Agreement, the Privacy Policy, or any other documentation, you agree that the translation is provided for your convenience only and that the English language versions of this Agreement, the Privacy Policy, and any other documentation, including additional terms of service for Premium Services, will govern your relationship with miniOrange.

9.3. Notices and Service of Process

In addition to Section 2.8. (“Notices and Service Messages”), we may notify you via postings on www.miniorange.com, auth.miniorange.com or another miniOrange site or app. You may contact us [here](#). Or via mail or courier at: See contact information below. Additionally, miniOrange accepts service of process at this address. Any notices that you provide without compliance with this section shall have no legal effect.

9.4. Entire Agreement

You agree that this Agreement constitutes the entire, complete and exclusive agreement between you and miniOrange regarding the Services and supersedes all prior agreements and understandings, whether written or oral, or whether established by custom, practice, policy or precedent, with respect to the subject matter of this Agreement. You also may be subject to additional terms and conditions that may apply when you use or purchase certain other

miniOrange services, third-party content or third party software.

9.5. Amendments to This Agreement

We reserve the right to modify, supplement, or replace the terms of this Agreement, effective prospectively upon posting at www.miniorange.com notifying you otherwise. For example, we may present a banner on the Services when we have amended this Agreement or the Privacy Policy so that you may access and review the changes prior to your continued use of the Services. If you do not want to agree to changes to this Agreement, you can terminate this Agreement at any time per Section 7 (Termination).

9.6. No informal waivers, agreements or representations

Our failure to act with respect to a breach of this Agreement by you or others does not waive our right to act with respect to that breach or subsequent similar or other breaches. Except as expressly and specifically contemplated by the Agreement, no representations, statements, consents, waivers or other acts or omissions by any miniOrange Affiliate shall be deemed legally binding on any miniOrange Affiliate, unless documented in a physical writing hand signed by a duly appointed officer of miniOrange.

9.7. No Injunctive Relief

You waive your rights to try to stop miniOrange, but we don't waive our rights to ask a court to stop your actions.

In no event shall you seek or be entitled to rescission, injunctive or other equitable relief, or to enjoin or restrain the operation of the Services, exploitation of any advertising or other materials issued in connection therewith, or exploitation of the Services or any content or other material used or displayed through the Services.

9.8. Beneficiaries

Entities other than miniOrange and miniOrange India, that miniOrange owns a 50% or greater interest in ("Affiliate") are not parties, but intended third party beneficiaries of this Agreement, with a right to enforce this Agreement directly against you.

9.9. Assignment and Delegation

You can't assign your rights under this Agreement, but we can.

You may not assign or delegate any rights or obligations under the Agreement. Any purported assignment and delegation shall be ineffective. We may freely assign or delegate all rights and

obligations under the Agreement, fully or partially without notice to you. We may also substitute, by way of unilateral novation, effective upon notice to you, miniOrange for any third party that assumes our rights and obligations under this Agreement.

9.10. Potential Other Rights and Obligations

You may have rights or obligations under local law other than those enumerated here if you are located outside the United States.

10. miniOrange “DOs” and “DON’Ts.”

As a condition to access miniOrange, you agree to this User Agreement and to strictly observe the following DOs and DON’Ts:

10.1. Do undertake the following:

Here’s a list of some of the specific things we ask you to do and not do on miniOrange.

1. Comply with all applicable laws, including, without limitation, privacy laws, intellectual property laws, export control laws, tax laws, and regulatory requirements;
2. Provide accurate information to us and update it as necessary;
3. Review and comply with our Privacy Policy;
4. Review and comply with notices sent by miniOrange concerning the Services;
5. Use the Services in a professional manner; and
6. Use your real name on your account.

10.2. Don’t undertake the following:

1. Act dishonestly or unprofessionally by engaging in unprofessional behavior by posting inappropriate, inaccurate, or objectionable content to miniOrange;
2. Publish inaccurate information in the designated fields on the profile form (e.g., do not include a link or an email address in the name field). Please also protect sensitive personal information such as your email address, phone number, or other information that is confidential in nature;
3. Create an account for anyone other than a natural person;
4. Harass, abuse or harm another person, including sending unwelcomed communications to others using miniOrange;
5. Invite people you do not know to join your miniOrange network;
6. Use or attempt to use another's account or create a false identity on miniOrange;

7. Upload, post, email, transmit or otherwise make available or initiate any content that:
 1. Falsely states, impersonates or otherwise misrepresents your identity, including but not limited to the use of a pseudonym, or misrepresenting your current or previous positions and qualifications, or misrepresents your affiliations with a person or entity, past or present;
 2. Is unlawful, libelous, abusive, obscene, discriminatory or otherwise objectionable;
 3. Adds to a content field content that is not intended for such field (e.g. submitting a telephone number in the “title” or any other field, or including telephone numbers, email addresses, or any personally identifiable information for which there is not a field provided by miniOrange);
 4. Includes information that you do not have the right to disclose or make available under any law or under contractual or fiduciary relationships (such as insider information, or proprietary and confidential information learned or disclosed as part of employment relationships or under nondisclosure agreements);
 5. Infringes upon patents, trademarks, trade secrets, copyrights or other proprietary rights;
 6. Includes any unsolicited or unauthorized advertising, promotional materials, “junk mail,” “spam,” “chain letters,” “pyramid schemes,” or any other form of solicitation. This prohibition includes but is not limited to (a) using miniOrange invitations to send messages to people who don’t know you or who are unlikely to recognize you as a known contact; (b) using miniOrange to add people who don’t know you and then sending unsolicited promotional messages to those direct connections without their permission; and (c) sending messages to distribution lists, newsgroup aliases, or group aliases;
 7. Contains software viruses, worms, or any other computer code, files or programs that interrupt, destroy or limit the functionality of any computer software or hardware or telecommunications equipment of miniOrange or any user of miniOrange;
 8. Forges headers or otherwise manipulate identifiers in order to disguise the origin of any communication transmitted through the Services; or
 9. Even if it is legal where you are located, create accounts or provide content that promotes escort services or prostitution.
8. Participate, directly or indirectly, in the setting up or development of a network that seeks to implement practices that are similar to sales by network or the recruitment of independent home salespeople for the purposes of creating a pyramid scheme or other similar practices;

9. Duplicate, license, sublicense, publish, broadcast, transmit, distribute, perform, display, sell, rebrand, or otherwise transfer information found on miniOrange (excluding content posted by you) except as permitted in this Agreement, and policies as expressly authorized by miniOrange;
10. Reverse engineer, decompile, disassemble, decipher or otherwise attempt to derive the source code for any underlying intellectual property used to provide the Services, or any part thereof;
11. Utilize or copy information, content or any data you view on or obtain from miniOrange to provide any service that is competitive, in miniOrange's sole discretion, with miniOrange;
12. Imply or state, directly or indirectly, that you are affiliated with or endorsed by miniOrange unless you have entered into a written agreement with miniOrange (this includes, but is not limited to, representing yourself as an accredited miniOrange trainer if you have not been certified by miniOrange as such);
13. Adapt, modify or create derivative works based on miniOrange or technology underlying the Services, or other Members' content, in whole or part, except as permitted under miniOrange's developer program;
14. Rent, lease, loan, trade, sell/re-sell access to miniOrange or any information therein, or the equivalent, in whole or part;
15. Sell, sponsor, or otherwise monetize a miniOrange Group or any other service or functionality of miniOrange, without the express written permission of miniOrange;
16. Deep-link to our sites for any purpose, (i.e. creating or posting a link to a miniOrange web page other than miniOrange's home page) unless expressly authorized in writing by miniOrange as set forth in the the policies;
17. Remove any copyright, trademark or other proprietary rights notices contained in or on miniOrange, including those of both miniOrange and any of its licensors;
18. Remove, cover or otherwise obscure any form of advertisement included on miniOrange;
19. Collect, use, copy, or transfer any information, including, but not limited to, personally identifiable information obtained from miniOrange except as expressly permitted in this Agreement or as the owner of such information may expressly permit;
20. Share information of non- Members without their express consent;
21. Infringe or use miniOrange's brand, logos or trademarks, including, without limitation, using the word "miniOrange" in any business name, email, or URL or including miniOrange's trademarks and logos except as provided in the policies as expressly

permitted by miniOrange;

22. Use manual or automated software, devices, scripts robots, other means or processes to access, “scrape,” “crawl” or “spider” any web pages or other services contained in the site;
23. Use bots or other automated methods to access miniOrange, add or download users, groups, send or redirect messages, or perform other similar activities through miniOrange, unless explicitly permitted by miniOrange;
24. Access, via automated or manual means or processes, miniOrange for purposes of monitoring miniOrange’s availability, performance or functionality for any competitive purpose;
25. Engage in “framing,” “mirroring,” or otherwise simulating the appearance or function of miniOrange’s website;
26. Attempt to or actually access miniOrange by any means other than through the interfaces provided by miniOrange such as its mobile application or by navigating to www.miniorange.com using a web browser. This prohibition includes accessing or attempting to access miniOrange using any third-party service, including software-as-a-service platforms that aggregate access to multiple services, including miniOrange;
27. Attempt to or actually override any security component included in or underlying miniOrange;
28. Engage in any action that directly or indirectly interferes with the proper working of or places an unreasonable load on miniOrange’s infrastructure, including, but not limited to, sending unsolicited communications to other Members or miniOrange personnel, attempting to gain unauthorized access to miniOrange, or transmitting or activating computer viruses through or on miniOrange; and/or
29. Interfere or disrupt or game miniOrange or the Services, including, but not limited to, any servers or networks connected to miniOrange, or miniOrange's search algorithms.
30. Violate MiniOrange’s Community Guidelines or, if you’re a commercial user of MiniOrange, the MiniOrange Commercial Terms of Service

11. Complaints Regarding Content Posted on the miniOrange Website

If you think someone has stolen or misused your intellectual property on miniOrange, please check out our [Copyright Policy](#).

We built miniOrange to help you secure access to applications increase ease of access for your users. To achieving this purpose, we encourage our Members to share accurate information. We also respect the intellectual property rights of others. Accordingly, this Agreement requires that information posted by Members be accurate and not in violation of the intellectual property rights or other rights of third parties. To promote these objectives, miniOrange provides a process for submission of complaints concerning content posted by our Members.

How To Contact Us:

If you have questions or comments about this Privacy Policy, please contact us online or by physical mail at:

For Members in the United States:

*miniOrange Inc
105 N 1ST ST Suite
429
SAN JOSE, CA
95103-3005
USA*

For Members outside the United States:

*miniOrange Security Software Private Limited
301, BUSINESS ENCLAVE,
Baner, Pune, India, 411045*